

# Luxury All-Inclusive Guide

Olympic Lagoon Resorts

AYIA NAPA - CYPRUS

MEMBER OF KANIKA HOTELS & RESORTS

Dear Guests,

We are delighted to welcome you into the inspiring world of Kanika Hotels & Resorts and are excited to offer you the ultimate experience of all-inclusive luxury at our Olympic Lagoon Resorts Ayia Napa.

To make the most of your stay with us, please consult our all-inclusive booklet which provides important information about our all-inclusive policies. We hope that you enjoy the most comfortable, indulgent and relaxing experience!

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# All-Inclusive Wristbands

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Upon check-in, you will receive an all-inclusive wristband which entitles you to take full advantage of our food and beverage outlets. Kindly be requested to wear your wristband at all times and ensure that it is clearly visible to all our members of staff in order to avoid any extra charges.

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## Our all-inclusive wristbands:

- **Gold Wristbands:**  
for in-house adults
- **Blue Wristbands:**  
for in-house adults, guests of Fisherman's Village Rooms
- **Green Wristbands:**  
for in-house children and teenagers below the age of 18

*Please note: In accordance with Cyprus law, our staff will not serve alcoholic beverages to any guests wearing a green wristband.*



## What's Included

### in your Luxury All-Inclusive Package

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- Choice of seven restaurants including a snack/coffee bar for all-day dining
- Lavish breakfast at the Royal Olympic main buffet restaurant
- Choice of two restaurants for lunch - Royal Olympic and Rock 'n' Roll Diner (from April to October)
- Dine-around experience for your dinner in five themed restaurants and the main buffet restaurant
- Top quality local ice cream served at Scoops Gelateria
- Hot and cold snacks and desserts served in our contemporary Snackeria
- Drinks and refreshments in a choice of four bars
- A rich selection of branded international alcoholic and non-alcoholic beverages
- In your room's mini fridge you will find the below on arrival:
  - 2 bottles mineral water
  - 2 bottles sparkling water
  - 2 bottles sprite
  - 2 bottles coca-cola zero
  - 2 small cartons orange juice

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### Room Service

All items ordered from the Room Service menu will be charged as per menu prices. An additional room service charge of €3.00 per order applies. Room service is available daily from 10:30 to 22:00.



# Restaurant Reservations

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Reserving a table in your favourite restaurant has never been easier! Book in advance at any time, at our Info Kiosks located at various convenient points in the hotel, one at the reception area and the other at the lower lobby area, or via Kanika Hotels & Resorts App.

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## How to make your reservation:

### Option 1 - Info Kiosks:

- Select 'restaurants' from the homepage of our special Info Kiosk
- Select restaurant of your choice
- Press 'restaurant table reservation'
- Choose a date
- Press 'book now'
- Select seating available
- Enter personal data
- Check availability
- Add room
- Confirm booking
- Print receipt
- Press 'add room'

### Option 2 - Kanika Hotels & Resorts app:

- Open the App
- Select Dining
- Select Restaurant of your choice
- Press 'Reservation'
- Select Date, Meal Type & Time Slot
- Add remarks if required
- Add room number
- Save

**Please note:** Any cancellation must take effect at least eight hours prior to the booked time, otherwise you will lose your booking entitlement for your respective holiday week. For same-day reservations, please book before 16:00 hrs.

# Your Food Outlets

A Place for Every Appetite

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## royal olympic RESTAURANT

All-day dining buffet restaurant, featuring an open kitchen and live cooking stations, serving international cuisine. Guests can enjoy a variety of international theme nights, with a kids' buffet also available daily.

**Breakfast:** 07:00 - 10:30

**Lunch:** 12:30 - 14:30

**Dinner:** 18:30 - 21:30

**Cuisine:** A variety of international buffets and theme nights take guests on a taste journey around the world.

**Who & When:** For all guests to enjoy every day

**Reservations:** Not required

**Service:** Buffet & live cooking self-service  
Waiter-service for beverages.  
Designated adults-only area also available.

**Dress code:**

Breakfast & Lunch: Daytime casual (shorts and T-shirts allowed)

Dinner: Smart casual (tailored shorts accepted | no sleeveless T-shirts or flip-flops allowed | closed shoes recommended)

*Please note: For large groups, table reservations are at the discretion of the restaurant manager and are always subject to availability.*

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Traditional Cypriot meze served with a contemporary twist in a serene outdoor environment

**Dinner:** 18:30 - 22:30 (Last order 21:30)

**Cuisine:** Authentic local cuisine including meat platters and traditional sweets with a modern twist

**Who & When:** For all guests to enjoy on a complimentary basis once a week

**Charges for additional visits:** €21 per adult and €10.50 per child

**Reservations:** Required

**Service:** Meze style, à la carte, waiter service

**Dress Code:** Smart casual (tailored shorts accepted | no sleeveless T-shirts or flip-flops allowed | closed shoes recommended)



# Your Food Outlets

A Place for Every Appetite

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Family restaurant with international favourite dishes and shared meal menus

**Dinner:** 18:30 - 22:30 (Last order 21:30)

**Cuisine:** Celebrated favourites from around the world, and shared 'Family Gatherings' meal combos

**Who & When:** For everyone, once a week

**Charges for additional visits:**  
€15 per adult and €7.50 per child

**Reservations:** Required  
No group reservation available

**Service:** A la carte, waiter service

**Dress Code:** Smart casual  
(tailored shorts accepted | no sleeveless T-shirts or flip flops allowed | closed shoes recommended)



Colourful and vibrant indoor American style family diner, with an à la carte menu

**Lunch:** 12:30 - 15:00

**Dinner:** 18:30 - 23:00

**Cuisine:** Classic American menu, with US specialities including steaks and burgers

**Who & When:** For all guests to enjoy every day

**Reservations:** Not required

**Service:** A la carte menu, waiter service

**Dress code:**

Breakfast & Lunch: Daytime casual (shorts, T-shirts and open shoes allowed) Tops must be worn at all times. Guests entering from the pool are asked to be covered and avoid entering wet or barefoot for safety reasons.

Dinner: Smart casual (tailored shorts accepted | no sleeveless T-shirts or flip-flops allowed | closed shoes recommended)

## Your Food Outlets

A Place for Every Appetite

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SEVEN  
ORCHIDS  
*Pan Asian Restaurant*

À la carte outdoor Asian restaurant with live cooking stations, developed by Michelin-starred chef Theodor Falser

**Dinner:** 18:30 - 22:30 (Last order 21:30)

**Cuisine:** Exotic Asian cuisine, including sushi and teppanyaki

**Who & When:** For all guests to enjoy on a complimentary basis once, during a minimum 7 nights stay

**Charges for additional visits:** €21 per adult and €10.50 per child

**Reservations:** Required

**Service:** A la carte menu, waiter service

**Dress Code:** Smart casual (tailored shorts accepted | no sleeveless T-shirts or flip-flops allowed | closed shoes recommended)

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GARIBALDI  
RISTORANTE ITALIANO

An exclusive and chic Italian restaurant serving authentic and modern Italian cuisine, developed by Michelin-starred chef Theodor Falser

**Dinner:** 18:30 - 22:30 (Last order 21:30)

**Cuisine:** Italian favourites and specialities

**Who & When:** For all guests to enjoy on a complimentary basis once, during a minimum 7 nights stay

**Charges for additional visits:** €35 per adult

**Reservations:** Required

**Service:** A la carte menu and antipasti display, waiter service

**Dress Code:** Smart casual (long trousers | closed shoes | collared shirt | polo shirt)



## Your Food Outlets

A Place for Every Appetite

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Vast selection of ice cream flavours, milkshakes, slush puppy, frozen low-fat yogurt, soft drinks and hot beverages

**All day:** 10:30 - 18:30

**Who & When:** For all guests to enjoy every day

**Service:** Counter service

**Dress Code:** In the interest of health and safety, please do not enter the gelateria dining area in wet clothes or barefoot



All-day snacks and beverages

**All day:** 10:30 - 18:30

**Cuisine:** A selection of hot and cold snacks, light meals, beverages, milk shakes and a selection of ice creams and frozen yoghurt

**Who & When:** For all guests to enjoy every day

**Service:** Counter service

**Dress Code:** In the interest of health and safety, please do not enter the restaurant in wet clothes or barefoot

*Please note: Items from the Snackeria are to be consumed in the pool areas and in the Snackeria only. Consumption in the lobby is not allowed.*



## Your Beverage Outlets

A Drink for Every Occasion

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Outdoor pool bar  
with live evening  
entertainment

**All day:** 10:00 - 00:30  
(All inclusive until 23:30)

**Menu:** Full bar selection with cocktails, beers, wines & sparkling wines, juices, soft drinks and a selection of coffees and refreshments

**Who & When:** For all guests to enjoy every day

**Service:** Counter service

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The place to be  
for classic and  
trendy cocktails  
and beverages

**Evening only:** 19:00 - 01:00  
(All inclusive until 23:30)

**Menu:** Full bar selection with cocktails, branded spirits, beers, wines, sparkling wines, brandies, liqueurs, aperitifs, soft drinks and a selection of coffees

**Who & When:** 19:00 - 01:00 Adults only

**Service:** Waiter service

**Dress Code:** Smart casual  
(tailored shorts accepted)



# Your Beverage Outlets

A Drink for Every Occasion

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Custom-designed entertainment venue with state-of-the-art sound and lighting system and vibrant Kanika All Stars performances

**Evening only:** 20:30 - 23:30

**Menu:** Full bar selection with cocktails, beers, non-alcoholic beverages, soft drinks, and much more

**Who & When:** For all guests to enjoy every day

**Service:** Waiter service

**Dress Code:** Smart casual (tailored shorts accepted)

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## GRAND LOBBY & TERRACE

The hotel's main indoor bar with an outdoor terrace overlooking the hotel gardens and sea

**All day:** 10:00 - 23:00

**Menu:** Full bar with cocktails, beers, wines, sparkling wines, brandies, liqueurs, aperitifs, soft drinks and a selection of coffees

**Who & When:** For all guests to enjoy every day

**Service:** Waiter service

**Dress Code:** Smart casual (tailored shorts accepted | Kindly refrain from entering wet or barefoot)



# General Rules

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To ensure you enjoy the full benefits of our luxury inclusions and to avoid any misunderstandings, please note the following points:

## 1. Wristbands:

Wristbands must be worn at all times to ensure you enjoy all the all-inclusive benefits & services available to you. Without your wristband, our staff will not be able to offer you the services you are entitled to.

## 2. Non-Residents:

Offering food and drinks to non-residents is strictly prohibited. Kindly abide by this rule, otherwise the hotel will be obliged to deny you the service you are entitled to, and will ask the non-residents to leave the hotel premises immediately.

## 3. Beverage outlets:

- To avoid unnecessary waste, please order no more than two drinks per person at a time.
- For your personal safety, no glasses are allowed around the pool, in the garden areas and in the guest rooms. Please only use the polycarbonate glasses available at the pool bar.
- The luxury all-inclusive package is valid only until 23:30 hrs. After this time, all drinks will be charged according to the prices listed on the menu.
- If you wish to order any drinks which are not included in your package, normal menu prices will apply.
- Our staff is strictly instructed not to serve alcohol to guests under the following conditions:
  - If a luxury all-inclusive guest is deemed to be abusing alcohol\*
  - If children under 18 years of age request alcoholic beverages
  - If a luxury all-inclusive guest is not wearing his/her wristband
  - If a luxury all-inclusive guest offers food or beverages to a non all-inclusive guest

*Please note: The hotel management is obliged to abide by Cyprus regulations, whereby the management reserves the right to refuse the provision of services to intoxicated guests.*

# General Rules

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## 4. Food consumption & take-away:

All meals and snacks are only to be consumed in the designated food outlets. For health & safety reasons, lunchboxes and take-away meals are strictly prohibited.

## 5. Restaurant reservations:

Table reservations are required for our Seven Orchids Pan Asian Restaurant, Garibaldi Restaurant and Captain's Deck Taverna. Reservations can be made at the Info Kiosk or via our Kanika Hotels & Resorts app. For same day bookings, the reservation must be made no later than 16:00 hrs.

## 6. Restaurant visits policy:

- For one-night stays, there is no specific allowance, and dining in any of the a la carte restaurants is subject to availability and the discretion of the hotel.
- For stays of 2-3 nights, guests are entitled to dine at one a la carte restaurant based on availability.
- For 4-5 night stays, guests may dine at two different a la carte restaurants, depending on availability.
- For stays of 6-7 nights, guests have the opportunity to dine at all available a la carte restaurants.

It's important to note that each restaurant visit is limited to once during your stay, and revisiting the same restaurant is contingent upon availability and the hotel's discretion.

Dining times are allocated on a first-come, first-served basis, and some restaurants may be affected by weather conditions.

Furthermore, any additional nights booked beyond a consecutive 7-night stay will restart a new cycle. This means that the allowance resets every 7 nights, rather than once per week.

*Please be advised that the hotel management reserves the right to change any information mentioned in this guide, without prior notice.*

# General Rules

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## **7. Dress code:**

Please note that the dress code required for each dining outlet is as described in the information provided. The hotel reserves the right to refuse entry if a guest is not dressed accordingly.

Kindly note that bare feet and wet clothes are prohibited in all indoor areas, at the You & Me Bar, lobby and lobby terrace and on restaurant terraces. Guests are kindly asked to always treat the hotel premises and facilities with respect.

## **8. Restaurant beverages:**

All-inclusive beverages served in all restaurants include local wine, sparkling wine, beer, soft drinks, juices, still and sparkling mineral water, tea, coffee and hot chocolate.

## **9. Smoking policy:**

Outdoor pools and outlets are non-smoking. Smokers may use designated smoking points.

## **10. Special meals:**

Our chefs are happy to accommodate all special dietary requirements and food intolerances. Special baby food is also available upon request. Please contact our Reception or Guest Services Team with your request. 24 hours' notice is required.

## **11. Inflatables and Balls**

The usage of inflatables and balls are not permitted in any of our pools.

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